ttorney Docket No.: 5577-217

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

re: Brabson et al.

Application No.: 09/760,975

Filed: January 16, 2001

Confirmation No.: 4362 Group Art Unit: 2154 Examiner: Jinsong Hu

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR

PROVIDING TRANSACTIONAL QUALITY OF SERVICE

Date: October 21, 2004

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

INFORMATION DISCLOSURE STATEMENT **PURSUANT TO 37 C.F.R. §1.97(c)**

Sir:

Attached is a list of documents on form PTO-1449 together with a copy of each identified document. This Information Disclosure Statement is submitted in accordance with 37 C.F.R. § 1.97(c), before final Office Action or Allowance, whichever is earlier.

The Commissioner is authorized to charge the \$180.00 petition fee set forth in 37 C.F.R. § 1.17(i) as required by 37 C.F.R. § 1.92(d)(3) to IBM Deposit Account No. 09-0461. The Commissioner also is authorized to charge any additional fee or credit any refund to IBM Deposit Account No. 09-0461.

Respectfully submitted,

Registration No. 48,568

Elizabeth A. Stanek

10/26/2004 JADDO1 01 FC:1806

00000021 090461

09760975

180.00 DA

Customer No. 46589

Myers Bigel Sibley & Sajovec, P.A.

P. O. Box 37428

Raleigh, North Carolina 27627 Telephone: (919) 854-1400

Facsimile: (919) 854-1401

Certificate of Mailing under 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on October 21, 2004.

Substitute form 1449A/PTO		SPE	Complete if Known			
			(),c./	Application Number	09/760,975	
INFORM	ATION DISCL	OSUR E ∕	ັນ	Filing Date	10-16-2001	
STATEM	ENT BY APPL	LICANT	OCT 2 5 2004	First Named Inventor	Brabson et al.	
			ULI 2 0 200 11	Group Art Unit	2154	
(use as ma	ny sheets as nece	essary)	\a	Examiner Name	Jinsong Hu	
Sheet	A1	of	AN ENTATRADE	Attorney Docket Number	5577-217	

		U	S. PATENTS	AND PATENT PUBLICATIONS	
Examiner Initials*	Cite No.	U.S. Patent Document		Name of Patentee or Applicant of Cited	Date of Publication of Cited Document
		Number	Kind Code (if known)	- Document	MM-DD-YYYY
	1.	6,697,849		Carlson	02-24-2004
	2.	6,038,603		Joseph	03-14-2000
	3.	5,787,019		Knight et al.	07-28-1998
	<u> </u>				
	 -				
	<u> </u>		<u> </u>		
					<u> </u>
	 		 		
<u> </u>	<u> </u>				
	 				
			1		

FOREIGN PATENT DOCUMENTS							
Examiner Initials*	Cite No.	Foreign Patent Document			Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document	Τ
		Office	Number	Kind Code (if known)	Document	MM-DD-YYYY	
	-						
	ļ						
							1

OTHER NON PATENT LITERATURE DOCUMENTS					
Examiner Initials*	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	Т		

Examiner Signature	Date Considered	